

English Translation of Complaint by Sergey Magnitsky to General Prosecutor Yury Chaika

Note: window frames and glass were installed only after the complaint dd. September 18, 2009 was filed, that is, 10 days after the first request. I am happy even about this, although during this period I caught a cold.

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On the Conditions of Confinement in Butyrskaya Prison

On July 25, 2009 I was transferred from Detention Centre-1 Federal State-Financed Organisation of the Federal Penitentiary Service of Russia (hereinafter “Matrosskaya Tishina” or “MT”) to Detention Centre 77/2 Federal State-Financed Organisation of the Department of the Federal Penitentiary Service of Russia for Moscow (hereinafter “Butyrskaya Prison” or “BP”).

In BP I was held in the following cells:

No. 267 – from July 25, 2009 till September 1, 2009, a cell with an area of about 10.8 m², for a day 2 more men were held with me, then I spent a day alone and the remaining period I was held there with one more person. There are 4 beds in this cell.

No. 59 – from September 1, 2009 till September 8, 2009, a cell with an area of about 8.2 m², 3 more men were held there with me. There are 4 beds in this cell.

No. 35 – from September 8, 2009 till September 10, 2009, a cell with an area of about 10.1 m², 2 more men were held there with me. There are 6 beds in this cell.

No. 61 – from September 10, 2009 till present, a cell with an area of about 8.2 m², 2 more men (once there were 3 more men for 24 hours) are held there with me. There are 4 beds in this cell.

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Healthcare – Since approximately June 2009, while I was staying in Matrosskaya Tishina, my health deteriorated. Medical examination carried out at the end of June – beginning of July 2009 revealed gallbladder stones and pancreatitis and calculous cholecystitis were diagnosed. Repeated examination was scheduled for the beginning of August 2009 and surgical treatment was planned. Prior to confinement, I didn’t have these illnesses or at least there were no symptoms. The MT doctors provided me with medical care, I was given the necessary medicines daily and advice on obtaining other medicines which were not available in the medical unit of MT and which my relatives could provide me with.

On July 26, 2009, immediately upon arrival at BP, I addressed a written request to the administration asking to be examined by a doctor as there was no such examination on arrival although it is obligatory in accordance with Internal Regulations (hereinafter “IR”) specified for the operation of detention centres.

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I was not seen by a doctor on that day or on the following days. On August 9, 2009 I made a request to see the head of the prison indicating that my health is under threat. I received no answer to this request.

On August 11, 2009 I addressed one more request to the administration asking to be examined by a doctor specifying that the time scheduled for my medical examination had long past; however, I still have not been taken to a doctor and received no answer to my request.

During morning checks, I have also repeatedly asked medical assistants who are present at these checks once or twice a week when I would finally be allowed to see a doctor. I made these spoken requests in addition to the abovementioned written requests. Medical assistants kept

giving me the following answer: “You should write a request. If you have already done that, you should wait”.

On August 14, 2009 I wrote a request asking if it is possible for my relatives to give me the medicines prescribed by the MT doctors.

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I received no answer to this request so for a long time I didn't know whether I was permitted to get the medicines and how should my relatives provide me with them. I asked medical assistants twice whether my request had been examined. The first time the medical assistant answered that he did not know. The second time he said that the head of the medical unit had examined the request but he wasn't able to remember whether he had permitted me to receive the medicines. Therefore I was only able to receive them on September 4, 2009.

On August 24, 2009 the pain became so acute that I was not even able to lie down. Then my cellmate started to knock on the door demanding for me to be taken to a doctor. This was approximately at 16:00. The warder promised to ask a doctor come but he didn't appear despite the recurrent demands of my cellmate. I was only taken to a doctor 5 hours later.

I informed the doctor about my illness and complained that during my confinement in BP I had never been examined by a doctor. The doctor was very displeased; while browsing through my medical

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record she kept saying: “What medical examination, what medical treatment are you talking about? It is written here that you have already been given medical care. Do you think that we are going to treat you every month?”. I asked her whether I needed a special diet and what should I do for it to be prescribed. The doctor knew nothing about it and advised me to get an appointment with a surgeon who would resolve the issue.

On August 25, 2009 I wrote a request to make an appointment with a surgeon to resolve the issue of my treatment and the prescription of a dietary plan if necessary. This request went unanswered just like all the previous ones.

On August 26, 2009 the deputy heads of BP, I believe, including, the head of the medical unit were inspecting the cells. I complained that I was given no medical care and that a prescribed medical examination had not been carried out. I was told that no medical examination could be carried out at BP since it didn't have the required equipment. I tried to show them a copy of the MT letter which stated my diagnosis and the examination prescribed but

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they did not even let me get it out commenting that I had “already taken up too much of their time” .

On August 31, 2009 I managed to deliver this letter during a similar inspection, because another head that was not present during the previous inspection agreed to listen to me with regard to this issue. The head of the medical unit protested: “Why are you keeping this document? This information should be in your medical record and if you keep it we will never know that a medical examination was scheduled for you”. I argued that, firstly, this information is specified in my medical record as the doctor I managed to meet on August 24, 2009 read it aloud to me, and that it is evident that nobody had read my medical record before I explicitly asked about it

and nobody had taken any actions upon reading it. Secondly, for a month I had repeatedly asked to be examined by a doctor in writing, mentioning that a medical examination which had been previously scheduled never took place. However, notwithstanding all my requests, the administration took no action.

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The head of the medical unit promised to examine this issue, took the copy of the letter and told me that that I could get the planned surgery when I am released as they do not have to provide me with it. After that he left.

The next time I met him on September 4, 2009 when he brought the medicines provided by my relatives. He said that he had written a request asking for my transfer to MT to carry out a prescribed medical examination. He added that if the request was approved I would be transferred there, but no earlier than in 3 weeks' time. I asked if it was possible to bring me there for one day as the examination I need (ultrasound) would only take several minutes. He answered that this was impossible due to transport and security problems. However, when it is necessary to bring me to court to extend my confinement term such problems do not usually arise.

In BP I was given no medical care (excluding the permit to

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receive medicines which were bought by my relatives) in relation to the diagnosed illnesses till present although I have already spent 8 weeks here and asked for medical care the very next day after I arrived.

I was not provided with the prescribed medical examination, I was not given any medical advice with regard to my illness, I didn't get an appointment with a surgeon and no dietary plan was prescribed or even considered.

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Participation in Court Hearings

Throughout my stay in BP I have been taken to court 4 times to participate in court hearings and every such journey takes place in a harsh and humiliating manner similar to torture.

I am informed about such journeys late at night, sometimes after midnight, right before the day of hearing. I am never informed about the subject of the hearing or issues to be considered; I usually become aware of these issues only when I am transferred to court. Under these circumstances, it is evidently not possible to efficiently prepare for a court hearing.

I have to leave my cell at 7:00 – 7.30, i.e. before breakfast. Then I am held in one of the prison boxes until 9:00 – 10:00, following that I am taken to court. Prisoners are transported in vehicles which have compartments that are 3.2 m long, 1.2 m wide and 1.5 high. The guards say that these compartments

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are intended for transporting 15 people; however, 17-18 people can be held there which means that some of them have to stand bending in an uncomfortable pose during the transfer. A drive

from the prison to court usually takes about an hour, but once I had to spend one hour in the morning and 4.5 hours in the evening in such a vehicle as it did not head directly to the prison after leaving the court but first collected prisoners from other courts.

When prisoners are taken to court they are given instant lunches; however, it is not possible to prepare them as in court we are not provided with the boiling water required to cook instant soups or cereals which make up the lunch. Court guards explain it by the fact that they have no kettle; however I have seen a kettle in their office.

On August 13, 2009 I filed a complaint addressed to the Chairman of the Tverskoy District Court for the city of Moscow specifying that the prisoners are not provided with boiling water. This complaint went unanswered; on September 14, 2009 I was not provided with boiling water in court again.

The vehicle containing prisoners usually returns to prison at 19:00-19.30 p.m., but

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usually they don't let us out of the vehicles until 20:00 because they claim to be getting documents ready.

Arriving prisoners are not taken to their cells immediately and are instead held in a prison box for 3-3.5 hours. Not once have I been returned to my cell earlier than 23:00.

This prison box is 20-22 m², it has no windows or ventilation and may hold up to 70 people at the same time and this means that there is neither any room to sit or even to stand. Many of the prisoners smoke in the prison box and this makes it very difficult to breathe. There are toilets in these types of cells, but in most cases they aren't screened off from the rest of the cell and therefore they aren't used very often. In some cells there are taps and water supply but this water can't be drunk unless you boil it.

Since prisoners are returned to their cells late at night after being at court, on that day they are not served a hot dinner. As a result of this, the time in between hot meals can be up to 38 hours (from 18:00 the day before the visit to court when a prisoner receives a hot meal to 8:00 when breakfast is served on the day after the visit to court).

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If a court hearing goes on for several days in a row then this interval between hot meals increases.

On September 14, 2009, during a court hearing I pointed this out to Judge Krivoruchko and asked to be provided with a hot meal before the start of the court hearing, but the Judge rejected this and stated that this is not the responsibility of the court.

Considering the abovementioned, the people being judged are hungry and tired and have been exhausted by confinement in prison boxes and the journey in the vehicles. This is especially damaging to those that have to take part in court hearings that last for several days in a row. Of course, to defend yourself effectively in court under such conditions is impossible. I have heard from many prisoners that they would rather agree to not take part in court hearings than suffer on the days when they are transported to court.

Sanitary and Hygienic Conditions in Confinement

Hot Water

The cells in BP are equipped with a hot water supply, however, hot water does not reach the cells because the hot water taps are cut off. Yet I am certain that there is hot water in the pipes: for more than a month I have been held in cell No. 267, which is next to a shower that is supplied with hot water. In accordance with the IR, if a cell has no hot water then the administration shall bring hot water for washing and boiling water for drinking daily, but in BP they give you neither hot water nor boiling water.

When I arrived at BP my water heater was removed from me and placed in the storage for personal items, but in cell No. 267 (where I was placed) did not contain a water heater or an electric kettle. There were no water heating devices at all. I immediately wrote a written request to have my water heater removed from storage and given to me. In addition to this I asked to be provided with boiling water to be able to make tea.

They refused to give me any boiling water and I only received my water heater after a week. As a result I couldn't make tea or any other hot drinks for 6 days (at BP you aren't given hot drinks) and couldn't even access boiling water and obviously this had a bad affect on my health due to the digestive system diseases which I suffer from.

I could have got boiling water from the prisoners in other cells but only at night, however, at night the electricity supply to the sockets in the cells is cut off by the administration and therefore I couldn't take advantage of that opportunity.

On August 13, 2009 I filed a written complaint about the electricity supply to the sockets being cut off at night but I didn't receive any kind of reply to this. I also repeatedly asked the warders to not switch off the electricity supply at night, but they continued to turn it off anyway. As I understand, this is done so that at night prisoners are not able to watch television, but in all the cells I have been held in there were no televisions.

On August 26, 2009 when the representatives of the BP administration were inspecting the cells I complained about the electricity being switched off at night and pointed out the sometimes at night I have to take medicine and I have to take it with tea. In reply to this, the head of the Medical Section said: "At night you have to sleep."

I tried to discuss the lack of hot water and the failure to provide us with water for washing and boiling water for drinking with the representatives of the BP administration again on August 31, 2009. Their reply was as follows "We don't have to do anything for you. You shower once a

week and that is enough. Supplying hot water to the cells is a violation; if you need hot water then you've got a kettle. Make use of it."

Here it is necessary to state that all the cells in MT that I was held in and also in Detention Facility Five (Detention Centre-77/5 Federal State-Financed Organisation of the Department of the Federal Penitentiary Service of Russia for Moscow, where I was held from December 2008 until April 2009) were supplied with hot water.

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When I told the representatives of the BP administration about this, the head of the Medical Section said that by supplying hot water to the cells Detention Facility Five had violated effective regulations and that I could send a complaint to Detention Facility Five about that.

Instead of doing that, on the same day (August 31, 2009) I wrote a complaint (and filed it on September 1, 2009) about the fact that at BP cells are not supplied with hot water. This complaint was addressed to the higher authority - the Department of the Federal Penitentiary Service of Russia for Moscow.

The BP administration reacted to this immediately. On the same day that I filed the complaint (September 1, 2009) I was transferred to cell No. 59 where conditions were considerably worse than in any of the previous cells.

With regard to my complaint, I can not be sure that BP even sent it to the addressee. Usually, one or two days after either an application or a complaint has been filed, the prison administration informs prisoners that the application or complaint has been sent and tells them the date and reference number for its dispatch. I didn't receive any information about the abovementioned complaint even though when I filed the complaint I made a special request for such information. On September 14, 2009, I filed a complaint about the fact that the dispatch of my complaint dd. August 31, 2009 to its addressee had not been confirmed and I requested to be informed about the reference number and date of dispatch. I still have not received this information.

Size of cells

Judging by the number of beds in the BP cells where I was held, all these cells were built on the basis of 1.7-2.7 m² per prisoner which is significantly less than the area stipulated by the sanitary standard in accordance with the Russian law which equals 4 m² per person, let alone the standard of 7 m² per person recommended by The European Committee for the Prevention of Torture and Inhuman or Degrading Treatment or Punishment.

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While I was held in cell No. 267 together with only one person for the most part, i.e. we had 5.4. m² of the cell area each, on September 1, 2009, immediately after I filed a complaint about BP to a higher authority, I was transferred to cell No. 59, where each prisoner had 2.05 m².

Currently I am being held in cell No. 61 with 2 more persons and each of us has 2.73 m², but there is one unoccupied bed in the cell, where one more person was placed although only for a day. The warders say that somebody else might be placed with us.

Facilities in the Cells

Toilet – the toilet in every cell in BP that I have been kept in has simply been a hole in the floor in a corner of the cell, above which there is a brick elevation that holds a lavatory pan.

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These lavatory pans are so dirty that is awful simply to look at them (toilet brushes are not sold in the BP shop and they can only be obtained from relatives under special permission from the head of BP). We were able to clean the lavatory pan in cell No. 267, but in all the other cells it was impossible.

In cell No. 267 water gushed from the lavatory pan so strongly that after using the toilet you had to wash your feet, but the toilet was separated from the rest of the cell by a 1.5-1.7 m high dividing wall. In other cells there were no dividing walls. In order to use a toilet without exposing yourself to the other prisoners you had to use the bed sheets that we were provided with. Of course, it was impossible to use them as bed sheets afterwards.

In order to stop the toilet from stinking, once we made a plug out of a plastic cup containing kasha and used it to block the hole.

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The next morning it turned out that a hole had been bitten in the cup that was as big as an average sized apple and the kasha had been eaten by rats which evidently run freely along the sewerage system. It's surprising that they don't crawl into the cells via the system, although several times I have seen rats running along the corridors and at night you can hear them squeaking.

In cells No. 59 and 61 the prisoners' beds are not placed more than 1 metre away from the toilet. In other cells some beds are further away.

In cells No. 59 and 61, the only sockets are located directly above the toilet. Therefore one has to boil water by holding the kettle above the lavatory pan, and in order to heat up water to be used for washing in a bucket, one has to place the bucket directly on the elevation that holds the lavatory pan, since there no other place can be reached due to the length of the water heater's cord.

The table – the IR specifies that a cell should be equipped with a table and benches with

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the number of seats corresponding to the amount of individuals being held in the cell. If in cell No. 267 the table and bench were big enough to seat two people, then in cell No. 35 there was no bench at all and the table was only big enough for 2 people sitting on beds (this is a cell that is intended for 6 people), and in cell No. 61 the table is 42.5 by 82 cm, the bench is 82 cm (the same sort of table and bench were also in cell No. 59, both are intended for 4 people). At such tables there is only room for one person and therefore one often has to eat standing up or sitting on a bed. Prisoners also have to write while sitting on a bed because the table is often occupied; it means that they have no sufficient opportunities to prepare their defence.

Television and refrigerator. All the cells in which I have been held in Detention Facility Five and in MT had televisions and refrigerators. Not one of the cells that I was held in BP had televisions or refrigerators.

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The IR stipulate that the cells should contain these items “if possible”. A few of the prisoners in neighbouring cells managed to acquire these items and they told me that in the storage facilities there are many televisions and refrigerators.

I filed many written requests to be provided with a television and fridge, but I did not receive an answer to any of them. I made similar spoken requests to representatives of the administration, but I just received the answer “that is not possible”, and that if I want such items then I should get my relatives to give them to me.

On August 19, 2009 I filed a written request for permission to receive a television and a fridge from my relatives. I did not receive any answer to this request.

Around September 3, 2009 my mother was personally received by the head of Butyrskaya Prison and asked for permission to give me a television and a fridge but was given a refusal.

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He said that if I write a request I will be provided with a television and a refrigerator from the storage facilities. I filed a request about this on September 4, 2009, September 10, 2009 and September 11, 2009 but I did not receive a single reply to any of them.

Condition of facilities and repair. – In many of the cells the facilities need to be repaired or are missing.

In cell No. 267 the tap is broken. On August 4, 2009 I filed a written application about getting it repaired, but I did not receive a reply.

In cell No. 59 on the evening of September 8, 2009 sewerage started to rise in the lavatory pan. It did not overflow onto the floor, but I know out that the neighbouring cell, No. 60 was flooded. On the same evening we were transferred to cell No. 35. In cell No. 35 there was no glass in the windows and the walls were damp. At first we didn't pay any attention to this, but the next day the reason for the damp became clear.

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At about midday, in the cell, sewerage started to rise from the drain under the sink, and half of the cell floor was flooded straight away. We asked for a plumber to be called, but he only arrived at 22:00 and could not repair the fault. We requested to be transferred to a different cell but were told that we had to stay put until the next morning. On the morning of the following day the plumber did not arrive and by the evening the whole floor was covered in a layer of sewerage. It was impossible to walk on the floor and we were forced to move around the cell by climbing on the beds like monkeys. The plumber only arrived at 22:00, spent a lot of time messing around but wasn't able to fix anything. The plumber and the warder that brought him to the cell were

shocked by the conditions that we were being kept in. We asked to be transferred to another cell but the warder was not able to do this without permission from some head. Permission was only obtained at 23:00 and we were transferred to cell No. 61, that is, 35 hours after cell No. 35 was flooded with sewerage. In cell No. 35 there was no glass in the windows.

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On September 9, 2009 we filed complaints about this but did not receive a reply. In cell No. 61 there weren't even any window frames. On September 11, 2009 I filed an application in which requested for window frames to be installed. Due to the cold I had to sleep in my clothes, covered in a blanket and a coat, yet they didn't install any window frames. On September 18, 2009 we filed a complaint that due to the lack of window frames, which led to low temperatures we contracted colds and only on September 19, 2009 window frames were installed. However it turned out that windows panes that they installed were only single- and not double-glazed. We can live with it in September weather, but when the cold season arrives these windows will not protect us from frost.

Sanitary Treatment. – On arrival to BP I was not able to take a shower despite the fact that the IR stipulate that all individuals shall be allowed to shower upon arrival to the detention centre. On July 26, 2009 I filed a request to take a shower, but I did not receive any reply. I only managed to shower on the following Tuesday (you are only allowed to shower once a week according to the schedule which specifies that on Tuesday, prisoners in cell No. 267 are taken to the shower).

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On Tuesday (August 18, 2009) I was assigned a court hearing and so on the morning of August 17, 2009, with the knowledge that I would not be able to shower the next day, I requested to be taken to the shower on that day (August 17, 2009). This was met with the answer "You can only shower according to the schedule. That's too bad. Wait until next week." After that I wrote a complaint on the refusal to take me to the shower; I was allowed to shower, but on August 19, 2009 instead of August 17, 2009. Here I must state that the shower is located no more than 5 metres away from cell No. 267 where I was being held at the time.

On September 10, 2009 at around 11:00 I was led from my cell and transferred to a prison box and was told that either I would be taken to court or to the investigator. I spent all day in that prison box without food or access to drinking water and on that day I wasn't actually taken anywhere. I was only returned to my cell at 19:30 and therefore on that day I had to go without lunch, dinner and more importantly, I missed the weekly shower (this took place on a Thursday; prisoners from Cells Nos. 53, 61 and 35 are allowed to shower on Thursday).

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On September 11, 2009 I filed a request to take a shower because the day before I had missed the chance to take a shower. However, I didn't receive a reply to that request and therefore I wait another week to take a shower (in accordance with the schedule), and this meant I didn't have any sanitary treatment for 2 weeks. In such conditions where there is no supply of hot water in the cells and you simply can't take a shower if on the day that you are supposed to shower according to the schedule, you are taken to court or simply transferred to a prison box, it is

extremely difficult to follow hygiene requirements. There are even difficulties when it comes to cutting one's nails. According to the IR, prisoners shall be given knives and nail scissors for temporary use. Sometimes it takes several days to acquire such items. When you finally receive them they are so blunt that the warders themselves admit that it's difficult to cut paper with them, let alone nails. On July 29, 2009 I filed a request for permission to receive nail clippers from my relatives (I had nail clippers in Detention Facility Five and in MT).

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However my request was verbally rejected on August 26, 2009, that is a month after I filed this request.

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Isolation from Society and my Family

In BP I have been subject to stricter isolation from society and communication with my family was more limited than when I was in Detention Facility Five and in MT. This is also contrary to what is permitted by the law and the IR.

The law states that prisoners shall be entitled to correspond with their relatives and other individuals without any restrictions. The IR state that the representatives of the administration shall collect letters from the prisoners every day and the letters shall then be checked and sent to their addressees within 3 days. Instead of this, prisoners are told to put their letters on special boxes during walks and it is supposed that the administration will regularly collect these letters and send them. The last letter which I intended to send was placed on one of these boxes on September 9, 2009, yet on September 15, 2009 it was still lying on the same box and due to this my letters are only received after significant delays or are not received at all.

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The letters that are sent to me are also only received after significant delays. I received my first letter at BP on August 10, 2009, yet it was sent to me via the same post office that serves BP on July 30, 2009. A letter that was sent to me from a different city reached the BP post office after 4 days - from August 10, 2009 to August 14, 2009 it traveled more than one and a half thousand kilometres, yet I only received it on September 8, 2009, that is, in the prison it took 25 days to get to me. However, the IR specify that the administration shall hand over letters no later than three days after they arrive.

This limitation in the opportunity to communicate with my family, even if only by letters has made life particularly difficult for me, especially considering that for the 10 months I have been under arrest, the investigator has not let me meet with my wife, mother or any other relatives even though I repeatedly filed applications which requested such meetings.

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Isolation from the outside world exceeds all reasonable limits - it is basically impossible to regularly receive information about the events which are going on in the world, as

- Not one of the cells in which I was held was equipped with a radio (the IR states that every cell shall be equipped with a radio). My repeated requests to install a radio were ignored.
- Despite my repeated requests to install a television in the cell or for permission to receive a television from my relatives, I was unable to obtain one.
- Once every three or four weeks the administration of BP give us newspapers and magazines to read, however, the majority of them are from a few months or even a few year ago. A newspaper from 2006 doesn't surprise anyone. The only thing that is surprising is that they manage to find such old magazines and newspapers.

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- My wife subscribed to a few newspapers in September on my behalf. In MT I was subscribed to these newspapers and I usually received them on the day that they were published. In BP, the first time I received newspapers was on September 18, 2009, that is, 18 days after the beginning of the subscription period, furthermore, I received less than half of the copies published up to September 15, 2009. It seems that the rest had simply been lost.

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Opportunities for Defence

The opportunities for defending my interests, including defending against criminal proceedings being carried out against me are extremely limited.

- In most cases, filing complaints about the conditions of confinement does not lead to any change whatsoever. It gives the impression that the majority of complaints and requests addressed to the administration of Butyrskaya Prison are simply ignored, and after filing such complaints the conditions of my confinement worsened very significantly.
- The act of writing complaints is often a problem because the table in the cells is very small. Sometimes it is impossible to place all the necessary material on it which is needed to write a document and often the table itself is occupied and so I have to write while sitting on a bed.

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- The BP library does not contain any regulatory materials (it doesn't even have the text of the Criminal Code or the Code of Criminal Procedure), and the administration will not let me obtain such from my relatives. However, I understand that this is a problem for the majority of detention facilities in Russia: the administration of Detention Facility Five did not allow my wife to give me the text of the Constitution.
- Every time, complaints made about the actions of the investigator or the prison administration in court mean either subjecting yourself to the harsh treatment linked with the journey to court or the need to refuse to participate in a court hearing.
- Even the opportunity to meet with my lawyers is limited. Due to massive lines, they have not once been able to meet with me any earlier than 15:00 and usually we are only able to meet at 16:30.

In addition to this, at 17:30 the employees of BP start to demand that the meeting should finish because by 18:00 all the meeting rooms have to be empty. Because of this I am often not able to discuss everything that I want to with my lawyers during the meetings and several times it has been impossible to hold meetings at all since my lawyer had to wait all day yet a meeting room did not become available or the employees of BP did not find time to take me from my cell and accompany me to the building where meetings are held. This also leads to an unjustified increase in the amount that has to be paid to the lawyers as they have wasted their time, but as this is not their fault they have to be paid, and this isn't exactly cheap.

- In order to prepare and carry out my defence I often have to make copies of several documents. In MT I was able to make such copies in a day.

In BP, on August 10, 2009 I filed a request to make a copy of one of the minutes from court hearings that I own. The minutes and the request were taken from me and I haven't seen them since. On September 1, 2009 I filed a request to make a copy of the answer of the Prosecutor General's Office to one of my complaints. This answer was announced to me but I was not provided with it, and as I understand, it is being stored in my file by the Butyrskaya Prison administration. I have still not received a reply to my request and I have not been given a copy of the answer of the Prosecutor General's Office.

- Significant delays that I encounter when sending and receiving letters also considerably impact the ability to prepare my defence.

Applications Which I Have Sent in Butyrskaya Prison

During my time at BP, I have sent many applications addressed to the administration of BP. The majority of these applications have been ignored and I received no answers to them. Some applications have been rejected. Part of the applications has been either fully or partially satisfied.

Below is a list of applications and complaints that I did not receive a reply to, received a notice of rejection, or they were only partially satisfied or satisfied in full but after a significant delay. I have written brief commentaries where necessary.

- On the opportunity to take a shower

July 26, 2009

August 17, 2009

September 11, 2009

Note: the complaint dd. August 17, 2009 was addressed on August 19, 2009, the other requests and complaints (including those listed below) were not answered or were not addressed unless otherwise specified.

- On acquiring a water heater from the storage facilities

July 26, 2009
 July 30, 2009
 July 31, 2009
- A water heater was on received on
- On acquiring books and other personal items from the storage facilities

August 4, 2009
 September 2, 2009
 September 18, 2009
- On seeing a doctor and the head of Butyrskaya Prison about issues connected with my treatment

July 26, 2009
 August 9, 2009
 August 11, 2009
 August 25, 2009
- On permission to receive medication from my relatives

August 14, 2009

Note: I did not receive an answer to this.

I was given the medication on September 4, 2009

- On receiving a television and a refrigerator from the BP administration and on permission to receive them from my relatives

August 4, 2009
 August 19, 2009
 September 2, 2009
 September 4, 2009
 September 10, 2009
 September 11, 2009

- On making copies of documents

August 10, 2009
 September 1, 2009
- On issuing items that are specified by the IR (radio, board games, basins), on hot water supply, repair of cell facilities and installation of windows

July 29, 2009
 August 4, 2009
 August 5, 2009
 August 13, 2009
 September 2, 2009
 September 10, 2009
 September 11, 2009
- On provision of equipment to clean the cell

July 26, 2009
 July 31, 2009
 August 21, 2009

Note: For the request dd. August 26, 2009 we were only given a broom, a bucket for rubbish and a mop. The request to be provided with a dustpan, a toilet brush and bags for the bin was rejected. Later it was explained to us that these items can be provided by our relatives by way of a special permission from the head of Butyrskaya Prison or his deputies.

- Other applications and complaints
 - On providing me with a list of paid services rendered by BP July 26, 2009
 - On permission to receive nail clippers from my relatives July 29, 2009
 - On delivering the Code of Criminal Procedure from a library July 29, 2009
 - Complaint about the refusal to be given fruit by my relatives August 21, 2009
 - Complaint about the untimely submission of a writ of appeal to court September 3, 2009
 - Complaint about the sewerage system breakage September 10, 2009
 - Complaint about being held in a prison box in the daytime (on September 10, 2009) September 11, 2009
 - Complaint about the failure to send complaints about the administration of BP to the higher authority (Department of the Federal Penitentiary Service) September 14, 2009
 - Complaint about the untimely dispatch and delivery of correspondence September 14, 2009
 - Complaint about the refusal to provide a knife and nail scissors September 14, 2009

Note: With regard to the complaint dd. August 21, 2009, the head of BP informed my mother that he allows fruit to be given to prisoners. The complaint dd. September 10, 2009 was addressed 12 hours after it was filed, yet it should have been addressed immediately due to the urgency of the situation

Below is a list of applications and complaints which were addressed.

- On replacing broken spoons and mugs and a torn blanket July 26, 2009
- On informing about the dispatch of appeals and applications to the investigator and the court.
 - August 5, 2009
 - August 11, 2009
 - August 11, 2009
 - August 13, 2009
 - August 20, 2009
 - August 21, 2009
- On permission to receive a hair clippers from my relatives. September 3, 2009
- On installing window panes and window frames
 - September 9, 2009
 - September 11, 2009
 - September 18, 2009